



## Federal Retirement: Records Processing Is Better; Can Be Further Improved: Ggd-86-47

By -

Bibliogov, United States, 2013. Paperback. Book Condition: New. 246 x 189 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.In response to a congressional request, GAO identified methods the Office of Personnel Management (OPM) could use to streamline the processing of civil service retirement documents and reduce the backlogs. GAO noted that OPM: (1) was not effectively using its automated equipment; and (2) did not assign and organize its personnel for maximum productivity. GAO found that OPM employees: (1) reviewed each retirement document several times more than necessary; (2) processed documents manually rather than by computerized systems; (3) unnecessarily processed documents at two locations; and (4) delayed processing applications from federal employees who wanted to make their retirement contributions early, resulting in a loss of income to the government.



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